

Accessing Care

Major Medical Plans

Clearwater makes it easy for you to get the care you want when you need it. With our convenient 24/7 concierge telemedicine provider and our tiered provider network structure there are numerous options to get timely, affordable, quality care.

Access Your Plan Online

Did you know that you can access your cards and more online?
Visit clearwaterhealth.com/members to learn how.



Experience the comfort of 24/7 Concierge Medical Support with Amaze Health.

Get quality medical care for \$0 anytime via phone, text, or the Amaze app. Your concierge medical team may assess, diagnose, prescribe a treatment plan, and send prescriptions to your local pharmacy. If in-person care is required, they'll suggest nearby providers.

- Urgent care
- Chronic disease management
- Mental healthcare
- Prescription refills
- Weight management
- Ortho support
- And more!

Care Coordination

When you need imaging, surgery, or a major procedure, contact Care Coordination. The team makes it easy to get great care while saving money.

If you use the provider that the Care Coordination team suggests, your out-of-pocket costs will be significantly lower. On copay plans with Tier 1 preferred providers, we'll waive your costs completely and you may pay NOTHING for your care.

Contact Care Coordination

📞 877-405-2926

✉ members@clearwatersavings.com

💻 Online in your member portal!

Copay Plans: About Tier 1

Access \$0 out-of-pocket services through our Tier 1 Preferred Provider Network. Contact our Care Coordination team before scheduling appointments to access this benefit. They'll guide you to top providers and facilities for eligible services.

Follow our recommendations to book appointments with no cost, even for surgeries. While our team will work diligently to find you a Tier 1 provider, these benefits are not guaranteed as there may be instances where no provider is available.

Trident Limited Partnership

The Plans are only available to Trident Limited Partners who are in good standing and meeting the requirements of the Limited Partner Agreement.

Nationwide Network

Find a participating provider using the 6 Degrees network.

Visit medi.vi.6degreeshealth.com to easily find participating providers near you, access hospital quality scores, and compare out-of-pocket costs for providers. We recommend you always check to see if your current provider is in-network before your appointment.

Hospital Services

Your plan pays hospitals and facilities based on a reference-based price, which is fair and objective. For hospital services, you'll pay your deductible and/or coinsurance, plus any difference between the reimbursement level and the billed amount. Any excess charges aren't counted towards your deductible or out-of-pocket maximum. If you get a bill for these charges, call us for help.

Prior Authorization Requirements

Certain services require prior authorization. To avoid penalty, your provider MUST contact Care Coordination BEFORE you obtain services.

See your plan documents for a complete list of services that require prior authorization. You can find them in your member portal:

www.clearwaterhealth.com/members.